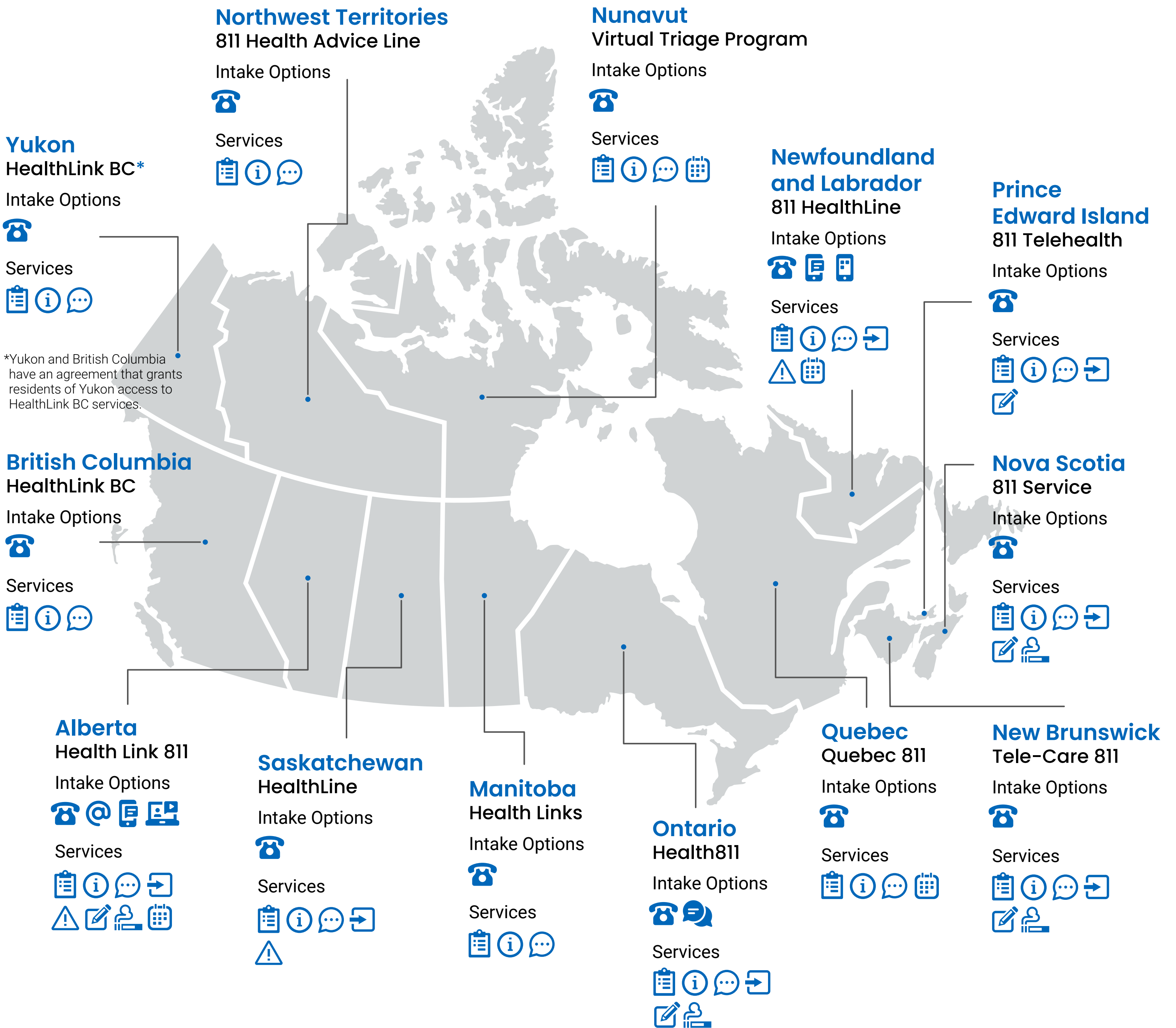


Canadian Telephone Triage Programs



Telephone triage programs provide access to nonurgent health information, advice, and referrals to appropriate health care services over the phone. These programs, which are free-of-charge and available 24/7, operate in all 13 provinces and territories in Canada.



Legend

Intake Options	Telephone	Services	Triage	Mental Health Crisis Line
	Email		Health Information & Advice	Primary Care Registration
	Text Message		Consultation	Smoking or Tobacco Cessation
	Video Conference		Mental Health Intake & Referral	Appointment Scheduling
	Online Chat			
	App			



Canada's Drug and Health Technology Agency

Find CADTH's Environmental Scan report on telephone triage programs at:

cadth.ca/telephonetriage